

July 6, 2017

RE: FARO Focus 3D Warranty

Coverage	Focus 3D X-Series Warranty Package	
	Standard	Premium
1 month	THB 21,500*	THB 46,000 *
1 Year warranty	THB 274,000 *	THB 541,000 *
3 Years warranty – POS only	THB 680,000 *	THB 1,340,000 *

Coverage	Focus 3D S-Series Warranty Package			
	Standard		Premium	
	Price	Renew	Price	Renew
1 month	THB 22,000 *	THB 28,000 *	THB 42,000 *	THB 53,000 *
1 Year warranty	THB 257,000 *	THB 321,000 *	THB 491,000 *	THB 614,000 *
3 Years warranty – POS only	THB 490,000 *		THB 996,000 *	

Coverage	Focus M70 Warranty Package	
	Standard	Premium
1 month	THB 14,500 *	THB 31,000 *
1 Year warranty	THB 173,000 *	THB 370,000 *
3 Years warranty – POS only	THB 414,000 *	THB 881,000 *

Coverage	Faro Freestyle Warranty Package	
	Standard	Premium
1 month	THB 5,500 *	THB 12,000 *
1 Year warranty	THB 66,000 *	THB 140,000 *
3 Years warranty – POS only	THB 180,000 *	THB 340,000 *

Non-Warranty Evaluation/calibration	THB 214,000 *
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Coverage	SCENE software Warranty Package	
	Standard	Premium
1 month	THB 5,000 *	
1 Year warranty	THB 59,000 *	
3 Years warranty – POS only	THB 148,000 *	
3 Year warranty for Education (Single License)	THB 3,600 *	-

Coverage	Focus 3D Warranty Package		
	Standard	Premium	Non-warranty
Phone support	Unlimited	Unlimited	N/A
Loaner Equipment	N/A	Yes (excluding annual calibration/certification)	
Freight charges for service events and annual calibration and certification	One way return		FREE
Repair labor and repair parts cost	FREE	FREE	N/A
Annual calibration and certification *	FREE	FREE	N/A
Service turnaround time (Excludes custom clearance and shipping)	45-60 business days	45-60 business days	N/A

* Please contact FARO to initiate these services within the Service Agreement/Warranty period. Un-utilized services will not be carried forward to the next Service Agreement/Warranty period.

* Premium warranty loan unit for service loan only, NOT including during Annual Calibration.

* POS = Point of Sales

* These prices do not include value added tax (VAT) 7% The price and condition can be adjusted without advanced notice.